CPA Privacy Policy: CPA website

The Commonwealth Parliamentary Association (CPA) Headquarters Secretariat are committed to protecting your privacy.

This privacy policy sets out the basis for processing any personal data we collect from you or that you provide to us. Please read the following carefully to understand our practices regarding your personal data. By using our website www.cpahq.org (our ‘website’) you are accepting and consenting to the practices described in this policy.

Depending on the purpose for which you are providing your personal data, for the purpose of the Data Protection Act (the ‘Act’), the data controller (or entity responsible for the data collected) will be either the CPA Headquarters Secretariat and/or any of our approved partners involved in the delivery of CPA programmes and activities.

**Commonwealth Parliamentary Association**
**CPA Headquarters International Secretariat**
**Richmond House**
**Houses of Parliament**
**London SW1A 0AA**
**United Kingdom**
**Email:** hq.sec@cpahq.org
**Website:** www.cpahq.org

**Data we may collect from you**

The CPA may collect and process the following data about you:

- Information acquired/provided through our website. This includes information provided at the time of registering to use the website, subscribing to our services (e.g. CPA e-newsletters), personalising the website with your preferences, participating in discussion boards or other social media functions, posting material or requesting further services. We may also ask you for information when you respond to a survey and/or when you report a problem with the CPA’s website and social media.

- If you contact us, we may keep a record of that correspondence. If you send us personal information which identifies you via email, we may keep your email and email address. We may also collect information that is available from your browser/IP address.

- We may ask you to complete optional surveys for research purposes.
• Details of transactions you carry out through the website and of the fulfilment of your orders.

• Details of your visits to the website including, but not limited to, traffic data, location data, weblogs and other Communications data, and the resources that you access.

• Details of your access to our online resources or other materials.

Providing CVs or other information about yourself for specific purposes such as applying for job vacancies with the CPA Headquarters Secretariat.

We may collect information about your computer, including (where available) your IP address, global location, operating system and browser type, for system administration and to report aggregate information for monitoring and evaluation purposes. This is statistical data about our users' browsing actions and patterns, and does not identify any individual.

How we use your data

Your data will only be used for the purposes indicated when you submit the data or as detailed under this privacy policy.

We use personal information held about you in the following ways:

• to update and enhance our records

• to compile information relating to your use of our websites, social e-platforms and listed resources and make recommendations about services and other areas that may interest you

• to ensure the content from the websites is presented in the most effective manner for you and your computer

• to carry out our obligations arising from any contracts entered into between you and us to provide you with the information, products and services that you request from us

• inviting you to participate in research studies and/or market research activities

• we may analyse your data to create a profile of your interests and preferences so that we can contact you in the most appropriate way and with the most relevant information

• to provide information about and Communications from our CPA Regional networks
Disclosure of your data

We may share your data with any member of the CPA membership. We will not transfer any of your data to any third parties without your permission or unless indicated in this privacy policy or agreed to, by you, through completion of a consent form.

We may disclose your personal data to third parties without obtaining further consent from you including:

- to our business partners, suppliers and subcontractors for the performance of any contract we enter into with you
- where we outsource any of our business functions under which we collect or store your data, in which case we will ensure that any such service provider adheres to at least the same obligations of security with regard to your data as undertaken by us
- where we sell or buy any business or assets, in which case we may disclose your personal data to the prospective seller or buyer of such business or assets
- if we are under a duty to disclose or share your personal data in order to comply with any legal obligation, or in order to enforce or apply our website Terms & Conditions and other agreements; or to protect our rights, property, or safety of our employees, members, or others. This includes exchanging information with other companies and organisations for the purposes of fraud protection and credit risk reduction.
- We will never sell your data to third parties for the purposes of marketing.

Where we store your data

The data that we collect from you may be transferred to, and stored at, a destination outside the European Economic Area (‘EEA’). It may also be processed by staff operating outside the EEA who work for us or for one of our suppliers. Such staff may be engaged in, among other things, the fulfilment of research, the processing of any payment details and the provision of support services.

By submitting your personal data to us, you agree to this transfer, storing or processing. We will take all steps reasonably necessary to ensure that your data is treated securely and in accordance with this privacy policy.

Any payment transactions will be encrypted using SSL technology.
Your rights

You have the right to ask us not to process your personal data for research purposes. We will usually inform you (before collecting your data) if we wish to use your data for such purposes or if we intend to disclose your information to any third party for such purposes and request your consent to these activities.

If you wish to change your mailing preferences or opt-out of specific marketing Communications sent from the CPA, you may notify us via our email gdpr@cpahq.org. Alternatively, you may contact us on +44 (0)207 799 1460. It may take up to 21 days for the changes to come into effect. Please note that this will not alter your current email subscription preferences.

The website may, from time to time, contain links to and from the websites of our partner networks, advertisers and affiliates. If you follow a link to any of these websites, please note that these websites have their own privacy policies and that we do not accept any responsibility or liability for these policies. Please check these policies before you submit any personal data to these websites.

Access to your information

The Act gives you the right to access the data held about you. Your right of access can be exercised in accordance with the Act. Any access request may be subject to a fee (as amended from time to time) to meet our costs in providing you with details of the information we hold about you.

If you would like to request a copy of your personal data under the Act or have any other related queries, please email gdpr@cpahq.org.

Accuracy

We will take reasonable steps to create an accurate record of any personal data you have submitted. However, we do not assume responsibility for confirming the ongoing accuracy of your personal data. You can update your personal data by emailing us at gdpr@cpahq.org or by calling us on +44 (0)207 799 1460. Please note that it will take up to 21 days for the changes to come into effect.

Cookies

The CPA websites use cookies to distinguish you from other users. This helps us to provide you with a good experience when you browse the websites and also allows us to improve them.
Changes to our privacy policy

Any changes we may make to our privacy policy in the future will be posted on this page. By continuing to use our website you will be deemed to have accepted such changes.

Contact

Questions, comments and requests regarding this privacy policy are welcomed and should be addressed to gdpr@cpahq.org or the address below.

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